

# CHC52021 DIPLOMA OF COMMUNITY SERVICES



## MAKE A DIFFERENCE. CHANGE LIVES.

Build the skills and confidence to support individuals, families and communities to achieve their goals and improve wellbeing.

This qualification reflects the role of community services workers who provide person-centred support, case management and community development services across a range of settings.

You will gain the knowledge and practical skills to empower people, promote social inclusion and help create stronger, healthier communities.



**EMPOWER  
COMMUNITIES.  
CREATE POSITIVE  
CHANGE.  
TOGETHER.**



### DURATION

78 Weeks  
60 Weeks Training  
& Assessment  
18 Weeks Holidays



### DELIVERY MODE

Classroom delivery,  
practical training &  
structured self-study



### STUDY LOAD

20 hours per week  
(14 hours supervised  
training + 6 hours  
self-study per week)



### WORKPLACE HOURS

Practical placement  
included as part of  
the course



### CAMPUS ADDRESS

Level 4, 60 York Street,  
Sydney, NSW 2000  
Australia



## UNITS OF COMPETENCY

### 11 CORE UNITS

- CHCCCS004 Assess co-existing needs
- CHCCCS007 Develop and implement service programs
- CHCCCS008 Facilitate the empowerment of people receiving support
- CHCCCS009 Facilitate responsible behaviour
- CHCCCS016 Respond to client needs
- CHCCOM005 Communicate and work in health or community services
- CHCDIV001 Work with diverse people
- CHCLEG003 Manage legal and ethical compliance
- CHCPRP003 Reflect on and improve own professional practice
- HLTAID007 Provide first aid
- HLTWHS003 Maintain work health and safety

### ELECTIVE UNITS

- CHCADV001 Facilitate the interests and rights of clients
- CHCCCS001 Address the needs of people with chronic disease
- CHCCCS003 Increase the safety of individuals at risk of suicide
- CHCCCS011 Meet personal support needs
- CHCCCS013 Provide brief interventions
- CHCCCS019 Recognise and respond to crisis situations
- CHCDEV005 Analyse impacts of sociological factors on clients in community work and services
- CHCMHS001 Work with people with mental health issues
- CHCPRP001 Develop and maintain networks and collaborative partnerships



For full qualification details and packaging rules visit:  
<https://training.gov.au/Training/Details/CHC52021>



## ONSHORE COURSE FEES

Tuition Fee	\$14,100
Material Fee	\$500
<b>TOTAL TUITION FEE</b>	<b>\$14,100</b>
Enrolment Fee	\$250
Payment Structure	\$2,350 per term (6 instalments)

All fees are in Australian Dollars (AUD).  
Fees listed are valid until June 2026.



## CAREER OPPORTUNITIES

- ✓ Community Services Worker
- ✓ Case Worker
- ✓ Support Worker
- ✓ Family Support Worker
- ✓ Community Development Worker
- ✓ Youth Worker
- ✓ Outreach Worker
- ✓ Advocacy Worker
- ✓ Program Support Officer



## PATHWAYS

Graduates may continue their studies into:

- CHC62015 Advanced Diploma of Community Sector Management
- Other higher education qualifications in community services, social work or human services



## DELIVERY METHODS

You will learn through a combination of:

- Face-to-face classes
- Case studies & real-world scenarios
- Practical assessments
- Workplace placement
- Group activities & discussions



## WORKPLACE EXPERIENCE

Practical placement is an essential part of this course. You will apply your skills in real community service settings and gain valuable industry experience.



Police Check and Working With Children Check may be required.



## ENTRY REQUIREMENTS

- ✓ Be 18 years or older
- ✓ Have completed Year 12 or equivalent
- ✓ IELTS 5.5 (or equivalent English proficiency\*)
- ✓ Successful course entry interview and digital literacy assessment

\*Other tests such as PTE and TOEFL accepted.

## ENROL NOW!

Take the next step towards a rewarding career in community services.

### CONTACT US TODAY!

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www.ausfordcollege.edu.au

### UPCOMING INTAKES

	JAN	FEB	APR	MAY	JUL	AUG	OCT	NOV
2026	5 Jan	9 Feb	6 Apr	11 May	6 Jul	10 Aug	5 Oct	9 Nov
2027	4 Jan	8 Feb	5 Apr	10 May	5 Jul	9 Aug	4 Oct	8 Nov
2028	10 Jan	14 Feb	10 Apr	15 May	10 Jul	14 Aug	9 Oct	13 Nov



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